

## **CAN I RECEIVE BONUS POINTS?**

Depending on your tier level you can also receive bonus points in addition to the points that you have earned within the previous month. Points will be added to the members account by the 1st Day of the following month.\*

## **HOW CAN I USE MY REWARDS POINTS?**

Each Grand Reward Point is equivalent to 1c spending value.

You can then use them to pay for food, beverages, and other goods in the club outlets. Points can also be used to obtain Gift Vouchers as well as purchasing goods from the Club showcase.\*

## **DO I GET DISCOUNTS?**

Members will continue to receive member prices, however when members use their points to purchase food & beverage they can receive an additional discount, depending on their tier.\*

## **HOW DO I KNOW WHAT LEVEL I AM ON?**

Simply ask at reception or enter your card into the foyer swipe terminal and your membership tier level will be displayed.

## **HOW CAN I CHECK MY POINTS BALANCE?**

You can check your points balance at any gaming machine, at reception or at the foyer swipe terminal.

## **HOW DO I MOVE UP LEVELS?**

On the 10th of each month your points will be reviewed and if you have earned the required amount in the preceding 12 month period you will be moved up a tier.

## **CAN I GO DOWN A LEVEL?**

Points will be reviewed every 6 months on the 10th January and 10th July and levels will be adjusted accordingly.

## **DO MY POINTS EXPIRE?**

Points earned by Emerald and Jade levels can be redeemed for Rewards by 30 June of each year on which date they will then be purged.

Points for Black Opal, Ruby and Sapphire levels do not expire unless a breach of terms and conditions occur.

## **CAN I OPT OUT OF THE PROGRAM?**

You are able to opt out of the Rewards program at any time, by notifying the Board President in writing.

## **OTHER INFORMATION**

Membership and any accrued Points or Rewards are not transferable.

Suspended, excluded or expelled members forfeit accrued points.

A full list of terms and conditions are available at reception upon request.

\*Subject to change without notice.



# GRAND REWARDS

*Make every day more rewarding*

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[www.gamblinghelp.nsw.gov.au](http://www.gamblinghelp.nsw.gov.au)

Player Activity Statement available on request.

For full terms and conditions of Grand Rewards,  
see Club Reception for details or on club website.



# GRAND REWARDS

*Make every day more rewarding*



## GRAND REWARDS

Grand Rewards is an exclusive loyalty program available to all St Mary's Band Club members. We've upgraded the program to enhance your experience every time you visit the club so it is even **more** rewarding.

Just use your membership card to earn points on all eligible transactions so you can get even MORE discounts, MORE benefits and MORE rewards. It's easy.

The more points you earn, the more benefits, rewards and special offers you can receive.






You can redeem your Grand Rewards Points as often as you like and it will not affect your membership level.





## HOW MANY LEVELS ARE THERE?

Grand Rewards has 5 tier levels, each offering special benefits. The more points you earn when you use your card to purchase goods and services or play gaming machines, the higher the level you can achieve.

TIER	POINTS REQUIRED
 Black Opal	<b>18,000+</b>
 Ruby	<b>8,000 – 17,999</b>
 Sapphire	<b>2,000 – 7,999</b>
 Emerald	<b>500 – 1,999</b>
 Jade	<b>Less than 500</b>

The more points you earn when you use your card to purchase goods and services, the higher the level you can achieve. Levels are based on the number of points accrued in the past 6 months.

Members can move up a level each month when points are reviewed. Members can also move down a level twice a year when reviews occur in April and October.

Note: Please see Reception for available show tickets that can be purchased with Grand Reward points. For full terms and condition of Grand Rewards see Reception or online at [www.stmarysbandclub.com.au](http://www.stmarysbandclub.com.au)

# BENEFITS OF GRAND REWARDS

## BENEFITS

	BLACK OPAL	RUBY	SAPPHIRE	EMERALD	JADE
Pay your utility bills with points	●	●	●	●	●
Purchase Gift Cards with points	●	●	●	●	●
Birthday Bonus Offer	●	●	●	●	
Visitation Points	●	●	●	●	●
Discounts on Food & Beverage (when paying by points)	●	●	●	●	●
Entertainment discount offers	●	●	●	●	●
Access to Members Promotions	●	●	●	●	●
Additional offers as determined	●	●	●	●	●
Bonus Points Multiplier	●	●	●	●	
Discounted conference & function events	●	●	●		
Non- expiration of Rewards Points	●	●	●		
Complimentary tea & coffee	●	●			
Annual gift offer	●	●			
Special events invitations	●				

## HOW TO EARN POINTS

You can earn Grand Rewards Points by swiping your Membership Card for all non-gaming transactions like food and beverage purchases, buying show tickets or when paying for functions and events. You can also earn points when you insert your Membership Card in any gaming machines or when playing Keno.

Additionally points can be won through promotions.

Points cannot be earned through purchasing Raffle or Bingo tickets or playing at the TAB.

### Rewards Points Allocations:

**1 Reward Point for every \$1 spent** on non-gaming transactions (cash only).

**1 Point for every \$10 turnover on poker machines and \$35 turnover** on multi-terminal gaming machines.

1 Point for each \$ spent on Keno (minimum \$10 spend)